

# Description

Antica Toscana is seeking a dynamic and experienced Restaurant Manager to lead and oversee the restaurant's daily operations. The ideal candidate will be a dedicated leader, responsible for ensuring exceptional guest experiences, managing the restaurant's performance, and fostering a positive and efficient work environment.

## Responsibilities:

**Operational Leadership:** Oversee and manage all aspects of the restaurant's daily operations, including service, staff supervision, and customer satisfaction.

**Staff Management:** Recruit, train, and manage front-of-house staff, ensuring high standards of service, professionalism, and guest interaction.

**Customer Service:** Guarantee exceptional customer service, address customer inquiries, complaints, and feedback to ensure a positive guest experience.

**Financial Management:** Manage budgets, control costs, and optimize profitability by implementing efficient operational strategies.

**Inventory and Supplies:** Supervise inventory levels, ordering, and stock control to meet demand while minimising waste.

**Health and Safety Compliance:** Ensure compliance with health and safety regulations and maintain a clean and safe restaurant environment for both staff and customers.

**Collaboration:** Work closely with the kitchen team, suppliers, and other departments to ensure seamless operations and a cohesive customer experience.

**Reporting:** Generate reports on sales, performance, and key metrics, providing insights and recommendations for improvement.

**Online Presence:** Work closely with our social media management agent to help increase brand awareness, improve our online presence, and encourage customers to engage with us online.

## Requirements:

- Proven experience as a Restaurant Manager or similar role.
- Strong leadership and interpersonal skills, with the ability to manage and motivate a diverse team.
- Exceptional customer service and communication abilities.
- Understanding of health and safety regulations and industry standards.
- Ability to multitask and work under pressure in a fast-paced environment.

- Experience in Italian restaurants is a bonus

## Benefits:

- Staff Food
- On-site parking
- Competitive salary
- Flexible working hours
- Annual leave
- Staff nights out

## Schedule:

- Monday to Friday
- Overtime - Rarely
- Weekend availability - A must
- Evening Shifts

## Experience:

- Hospitality management: 3-5 years (preferred)

## Language:

- English (required)

**Job Type: Full-time, Permanent**

**Salary: DOE**